



Questions, Please Call: 1-800-841-2960

# Return/Exchange

**1** Name \_\_\_\_\_ Phone( IMPORTANT! ) \_\_\_\_\_  
 Street \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

RA# (if available) \_\_\_\_\_

**2 Describe Reason(s)** Please describe the problem(s) as specifically as possible so that we can improve our products for you. Your input here makes a big difference. Continue on separate sheet if necessary.

\_\_\_\_\_

\_\_\_\_\_

**Reason Codes** Circle one code to explain why you are returning item(s). Please describe problem(s) in detail above.

APPAREL	
<b>Too Small</b>	<b>Too Large</b>
<b>01</b> Chest/Bust	<b>07</b> Chest/Bust
<b>02</b> Waist	<b>08</b> Waist
<b>03</b> Hip/Seat	<b>09</b> Hip/Seat
<b>04</b> Overall	<b>10</b> Overall
<b>05</b> Too Short	<b>11</b> Too Long
<b>06</b> Sleeve Length (Too Short)	<b>12</b> Sleeve Length (Too Long)

FOOTWEAR	
<b>20</b> Too Narrow	<b>23</b> Too Wide
<b>21</b> Too Short	<b>24</b> Too Long
<b>22</b> Ordered more than one size for fit	
SERVICE	
<b>50</b> Wrong item sent	<b>52</b> Damaged
<b>51</b> Duplicate ship	<b>53</b> Arrived too late

QUALITY	
<b>30</b> Defective	<b>33</b> Poor Quality
<b>31</b> Didn't like fabric	<b>32</b> Coordinates differ in shade
SATISFACTION	
<b>40</b> Did not like color	<b>41</b> Did not like styling
<b>42</b> Item not as described	<b>43</b> Item not as pictured
<b>44</b> Priced too high for item	

FITMENT
<b>60</b> Did not fit vehicle
<b>61</b> Ordered for wrong vehicle
<b>62</b> Wrong year

**3 Send The Package Back To Us**

**A.** COMPLETE THE APPROPRIATE INFORMATION ON THE RETURN FORM.  
**B.** BE SURE TO INCLUDE THE RETURN FORM WITH YOUR RETURNED MERCHANDISE, RETAIN A COPY FOR YOUR RECORDS.  
**C.** YOU CHOOSE A CARRIER. AFFIX THE SMALL SHIPPING LABEL ADDRESSED TO CHAPARRAL® MOTORSPORTS (POSTAGE REQUIRED) AND TAKE YOUR PACKAGE TO THE CARRIER OF YOUR CHOICE. PLEASE USE A TRACKABLE SHIPPING METHOD OR INSURED PARCEL POST.

**4 Items You Are Returning** Please list any items that you are returning.  
 Be sure to include one reason code for each item from the "Reason Codes" in Section 2.

Did you receive this order as a gift?  Yes  No Please note your preference?  Refund Me  Refund Giver  Exchange

Reason Code	Qty.	Item#	Description	Size	Color	Price

**5 Items You Would Like Us To Send You** List items you would like in exchange for our return merchandise.  
 Fill out information, even if it is an exchange for the same item.

Qty.	Item#	Description	Size	Color	Alt. Color	Price

**6 Payment Method\***  Check  Visa  MasterCard  American Express  Discover Card

Card# \_\_\_\_\_ Exp. Date \_\_\_\_\_ Signature \_\_\_\_\_

\* required when placing an exchange order whose value exceeds the value of items returned

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\_\_\_\_\_

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**TO: Chaparral Motorsports**  
 555 South 'H' Street,  
 San Bernardino, CA, 92410